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Founder/Publisher
Jennifer Ong-Toh

DETERMINATION BREEDS ACHIEVEMENT.

It's amazing how fast time flies. It seems to me that it was just yesterday that I was unveiling World Asia Publishing's boldest plan yet – the taking on of a regional series of the Hospitality Asia Platinum Awards (HAPA). And now, here we are, at the brink of what I think is the most exciting chapter of HAPA ever. Yes, the first ever regional series is here and with it comes the sense of absolute pride in the vibrant South East Asian hospitality scene. This first regional series proves that Asian excellence in hospitality is evenly spread throughout the region. Our 139 nominees prove this, being equally distributed among the four participating nations which are Malaysia, Singapore, Thailand and Indonesia.

The zeal with which these properties have committed to HAPA is also proof that Asia knows the strength of its hospitality scene. Competition is tough, but it drives each property and each establishment to greater heights, which in turns translates to a superior all-round hospitality experience for the end user. However, when it comes to the heart of the matter, each establishment's success depends on the human element. Without the largely unsung heroes of the banqueting, stewarding, housekeeping and security departments, a hotel – no matter the brand or its brand standards – is just a building with bedrooms. This emphasis on people is why I remain so passionate and driven about HAPA. As a traveller myself, I know that the one thing that will decide if I will return to a hotel or F&B establishment is the level of service received. And I feel I can safely say that I am not alone in this. The human element makes the hospitality experience. The human touch cannot be replaced if an establishment vies for hospitality excellence. All the automated booking systems in the world will not be able to replace the warm, welcoming smile at the reception desk after one has suffered through a flight delay and ended up checking in eight hours later than originally expected.

So I hope you will all join me in lauding our regional HAPA nominees. Each of them is a winner in their own right. To have come this far is already testimony of their drive towards hospitality excellence and regardless of their medal haul, each is to be recognized as truly exemplary members of this notable profession. It is my hope to continue being able to recognize these shining stars as HAPA grows and extends its reach and I hope that my compatriots in the industry will see the same value I do in these awards and continue to support our small efforts for the industry. Here's to all of the men and women who make the industry the success it is! 



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Angsana Spa Kuala Lumpur
Borneo Spa – Nexus Resort Karambunai Sabah
Cemburu Spa, Shah Alam
Energy Day Spa, Ampang, Kuala Lumpur
Jari Jari Spa Kota Kinabalu, Sabah
Jojoba Spa Kuala Lumpur
M Spa Genting, Pahang
Mandara Spa – Sutera Harbour Resort
Kota Kinabalu, Sabah
Martha Tilaar Spa Kuala Lumpur
Palace Beach & Spa, Selangor
Sembunyi Spa – Cyberview Lodge Resort & Spa
Serenity Spa, Shah Alam
Spa Indrani, Starhill, Kuala Lumpur
Spa Village, Pangkor Laut Resort, Perak
Spa Village, Tanjung Jara Resort, Terengganu
St Gregory Spa – Parkroyal Penang

Tatami Spa - Berjaya Hills, Pahang
The Andaman Spa – Andaman Datai Bay,
Langkawi, Kedah
The Spa – Mandarin Oriental Kuala Lumpur
Amrita Spa at Swissotel The Stamford
The Asian Spa at Fullerton Hotel
The Aspara Spa at Goodwood Park Hotel
Aviva Spa at Aranda Country Club
Banyan Tree Spa
Earth Sanctuary Day Spa
Essence Vale Aroma Spa
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Grand Estheva Spa
Helio Asia Spa
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Rustic Nirvana
Spa Botanic at Sentosa Resort & Spa
Spaboutique
St Gregory Spa at Marina Mandarin
The Oriental Spa at Mandarin Oriental Singapore
The Tamarind Spa

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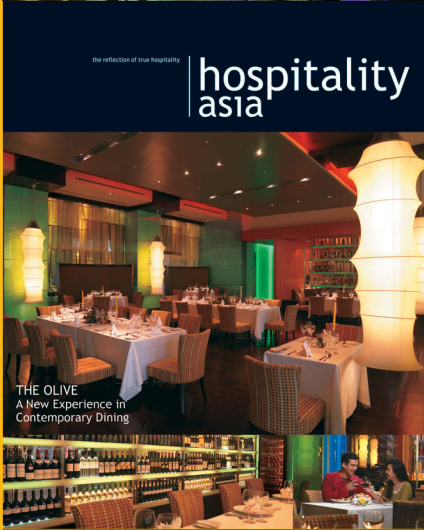
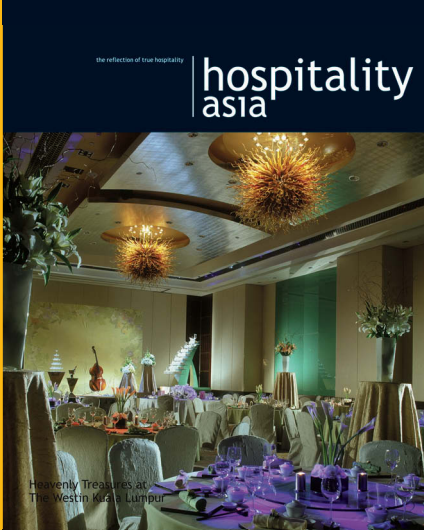
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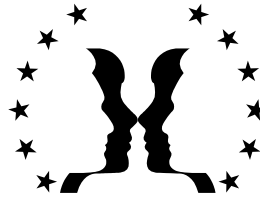
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HOSPITALITY ASIA
PLATINUM AWARDS 2009-2011
SINGAPORE SERIES

HAPA RETURNS TO SINGAPORE FOR ITS 8TH SERIES



The Hospitality Asia Platinum Awards (HAPA), conceptualized and organized by World Asia Publishing, returns to Singapore in 2009 for the 8th Series running. The Hospitality Asia Platinum Awards have truly grown and matured over the years, finally achieving recognition as 'THE' Award to attain in the Hospitality industry with the elite participation in the very first HAPA Regional Series, to be presented on 28 November 2008. Singapore's participation in the Regional Series will ultimately set the standard and thrust the competitive spirit into gear for the Singapore Series.

The Hospitality Asia Platinum Awards 2009-2011, Singapore Series is now open for nominations. A total of 27 awards are up for grabs, with the categories trimmed and fine tuned for a more competitive edge. The judging period will be from January till May 2009 with the presentation of awards to be held tentatively in October 2009. Nominations must reach us by 15 December 2008, so don't delay any further!

HAPA has been received with much support over the years, from both Malaysia and Singapore, and now Indonesia and Thailand. We are proud to note that our much valued readers as well as sponsors look forward to HAPA as much as we do organizing it. It is very gratifying to note that our efforts in enhancing the levels of service among hospitality players are well received. The quality of participants have been increasing year after year and the coveted awards are truly and duly recognized for its efforts in rewarding and acknowledging service excellence, achievements, vitality and resilience of a dynamic industry.

The Hospitality Asia Platinum Awards are made possible with the wholehearted contribution and cooperation of a host of supporters that comprises nominees, judges, associations and sponsors. World Asia Publishing extends its heartfelt thanks to all involved and look forward to an exciting Singapore Series. Find out more about the Hospitality Asia Platinum Awards 2009-2011, Singapore Series in the forthcoming issues of Hospitality Asia.

For enquiries, contact us at +60 3 7954 1911 or e-mail hapa@wapublishing.com

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HOSPITALITY ASIA
PLATINUM AWARDS 2009-2011
SINGAPORE SERIES

HOSPITALITY ASIA PLATINUM AWARDS
2009-2011 SINGAPORE SERIES

LIST OF AWARDS

5 MAJOR AWARDS

- SVE HAPA Service Excellence
- HTY HAPA Hotel Of The Year
- RTY HAPA Restaurant Of The Year
- GMY HAPA General Manager Of The Year
- CTY HAPA Executive Chef Of The Year

5 RESTAURANT AWARDS

- WCR HAPA Best Western Cuisine Restaurant
- CCR HAPA Best Chinese Cuisine Restaurant
- OCR HAPA Best Oriental Cuisine Restaurant
- WER HAPA Best Wine Experience Restaurant
- CDR HAPA Best Casual Dining Restaurant

5 CULINARY PERSONALITY AWARDS

- WCC HAPA Best Western Cuisine Chef
- CCC HAPA Best Chinese Cuisine Chef
- OCC HAPA Best Oriental Cuisine Chef
- PTC HAPA Best Pastry Chef
- MPC HAPA Most Promising Chef

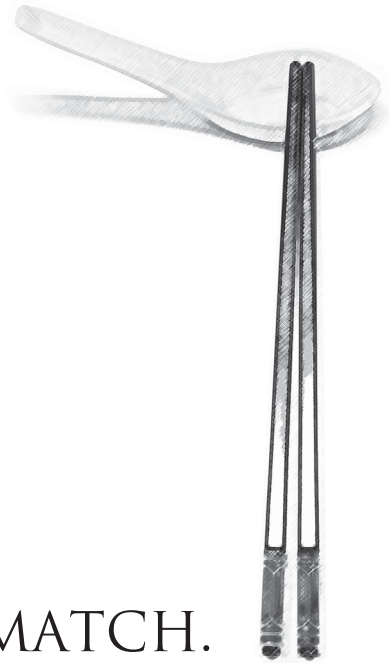
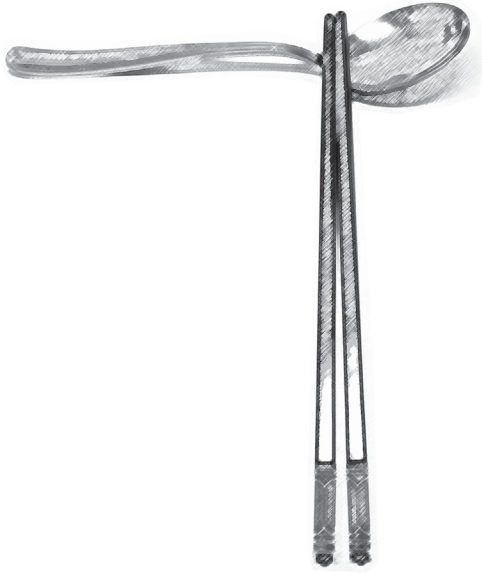
7 ESTABLISHMENT AWARDS

- BLH HAPA Best Luxury Hotel
- BMH HAPA Best Business Hotel
- BDH HAPA Best Deluxe Hotel
- BQH HAPA Best Boutique Hotel
- SPA HAPA Best Spa
- BAR HAPA Best Bar
- GCC HAPA Best Golf & Country Club

5 DEPARTMENT AWARDS

- FOH HAPA Best Front Of The House
- HKT HAPA Best Housekeeping Team
- PCT HAPA Best Purchasing Team
- FBT HAPA Best F&B Team
- HSC HAPA Best Hotel Security

Note : The awards listed are subject to change and final confirmation by the HAPA Committee.



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