

the reflection of true hospitality

| hospitality[®]
asia



THE RUBBER SEED

Our signature...


pacificregency
hotel suites
k u a l a l u m p u r

Discovering Enlivening
Secrets of **THE CHEFS**
Is Possible.



Chef Tan
Executive Chef



Chef Kumar



Chef Thiti

BERJAYA TIMES SQUARE HOTEL, KUALA LUMPUR - MALAYSIA managed by Berjaya Hotels & Resorts

1 Jalan Imbi, 55100 Kuala Lumpur, Malaysia

T + 60 (3) 2117 8000

F + 60 (3) 2143 3352

E bth@berjayahotel.com

www.berjayahotel.com

BERJAYA

TIMES SQUARE, KUALA LUMPUR - MALAYSIA

HOTEL



Chef Kwan



Chef Val



Chef Yusoff



Chef Ghouse

JUST DINE IN WITH US

THE CHEFS CUISINE, HOSPITALITY EXPERIENCE
& FOOD SHOWCASE

BERJAYA TIMES SQUARE HOTEL,
KUALA LUMPUR
70 years
OF PASSIONATE & CARING
HOSPITALITY

LIVE
BHR.

Come along as we open the doors of delicious delicate cuisine especially for your highest indulgence. Just as good as it tastes, a divine culinary presentation is set to waltz you through a gastronomic journey of various specialties – Malay, Chinese, Indian, Thai, Western Classic Fine-Dining and Pastry made available by our renowned CHEFS.

Only here, at Berjaya Times Square Hotel, Kuala Lumpur – where hospitality meets culinary elegance.

HAVE YOU MADE YOUR RESERVATIONS?



“It's hard to image that the region's leading hospitality publication Hospitality Asia will be 20 years 'young' in 2014. What started as a voice for everyone in the hospitality trade in Malaysia has blossomed into the most respected industry publication and we owe this success to all of you for your unfailing support over the two decades. While 2013 still holds many challenges and opportunities, the team at Hospitality Asia is pleased to announce that many activities are planned for 2014 including a new-look magazine to mark it's 20th Anniversary.”

The year will commence with an Awards Presentation Ceremony and Gala Dinner for the Hospitality Asia Platinum Awards (HAPA) 2013-2015, Malaysia Series on 9 January 2014 at the One World Hotel in Petaling Jaya. Industry experts, the media and corporate leaders have been busy over the past six months visiting, experiencing and evaluating the hundreds of entries. The data is being tabulated and the winners identified for presentation at the Gala Dinner.

As plans are underway for a truly memorable Malaysian awards ceremony, the team is recovering from the highly successful inaugural HAPA Indonesia 2012-2014 Series. The presentation ceremony was staged at Serenity Beach, Grand Nikko Bali, Indonesia on 16 August 2013. While challenging, the awards series and ceremony was very successful and well received by everyone in the industry. It was a delight to be able to assist the Widhya Asih 1 Denpasar Orphanage in their efforts to educate disadvantaged children better prepare themselves for the future.

Change Brings Opportunity

Several trade exhibitions were recently staged throughout the region to prove once again the vibrancy of the hospitality trade. Food & Hotel Malaysia 2013 (FHM) saw 1,400 exhibitors from over 50 countries in attendance from 17 - 20 September at the Kuala Lumpur Convention Centre. The region's largest culinary competition, Culinaire Malaysia 2013 was also conducted during FHM 2013 and showed once again the keen rivalry there is between kitchen crews in the country.

Hospitality Asia will be ever present to lend a voice to the evolving industry at every possible avenue. Enjoy reading the magazine and thanks for being part of the wonderful journey of Hospitality Asia. Should you have anything to share, feel free to drop me a note at jennifer@wapublishing.asia

Jennifer Ong
Founder / Publisher





AN EXCLUSIVE SELECTION AT YOUR FINGERTIPS

Re-introducing the New SAFICO
- an array of premium equipment that is true to its value.



Built upon Sia Huat's sourcing expertise, **SAFICO** is a prized collection of exclusively handpicked quality products at accessible pricing.

SAFICO PRO carries an expanding array of value-for-money kitchen tools essential to both professionals and home cooks; while **SAFICO 18/10** offers flatware, hollowware, serviceware and cookware constructed with durable 18/10 stainless steel. Whether you require extensive tools for your trade or wares for partying in style, **SAFICO** has it all!



CORPORATE OFFICE

No 20 Pandan Road,
Singapore 609272
T 65 6268 3922
F 65 6266 2796
enquiry@siahuat.com.sg

RETAIL OFFICE

No. 7, 9 & 11 Temple Street,
Singapore 058559
T 65 6223 1732
F 65 6223 4630
sales@siahuat.com.sg

HANDPICKED QUALITY

Distributed by Sia Huat Pte Ltd

the reflection of true hospitality

hospitality[®] asia

Founder / Publisher

Jennifer Ong

jennifer@wapublishing.asia

PA to Founder / Publisher

Janice Entaba

janice@wapublishing.asia

Assistant Manager, Publishing & Events

Sharine Gurriah

sharine@wapublishing.asia

Senior Executive, Publishing & Events

Norayu Binti Ishak

norayu@wapublishing.asia

Assistant Manager, Publishing & Projects

Indhuja Ravindran

indhuja@wapublishing.asia

Senior Executive, Projects & Events

Jocelyn Jelo

jelo@wapublishing.asia

Director, Finance & HR

Rachel Law

rachel@wapublishing.asia

Creative Director

Pat Seow

pat@wapublishing.asia

Consulting Editor

Shakila Rajendra

editorial@wapublishing.asia

Contributors

David Bowden

Chung Jia Min

OFFICES

World Asia Publishing [M] Sdn Bhd
[564376-H]

3 Jalan 14/28, Section 14, 46100 Petaling Jaya
Selangor Darul Ehsan, Malaysia
Tel : +60 3 7954 1911 Fax : +60 3 7954 3911
E-mail: wap@wapublishing.asia

WAP Singapore

10 Anson Road, # 10-06 International Plaza
Singapore 079903
Tel : +65 9067 4090

WEBSITES

www.HospitalityAsiaOnline.asia

www.Hapa.asia



www.facebook.com/HAPAAwards

PRINTING

Percetakan Lai Sdn Bhd

1 Persiaran 2/118C
Kawasan Perindustrian Desa Tun Razak
Cheras, 56000 Kuala Lumpur, Malaysia
Tel : +60 3 9173 1111

memberships and endorsements



Stay First

The maximum expression in
minimalistic electronic lock.



The First Invisible Lock | Essence by VingCard revolutionizes the electronic lock industry by housing all lock components, including the reader, inside the door and therefore, reaching the maximum minimalistic expression, the true Essence of an electronic lock.

Essence by VingCard takes the definitive step in minimal hardware on the door and truly blends with any design requirements, enhancing the style of your hotel and taking the user-interface experience to a new level.

You can not see it, but you will experience the true essence of a secure and reliable electronic lock.



ESSENCE
by VingCard

Energy Management | Orion by VingCard Elsafe is an intelligent and innovative energy management solution that allows operations to manage guestroom temperatures remotely from a single, central location, and to automatically control temperature settings as guests travel in and out of guestrooms.



Orion
by VingCard Elsafe

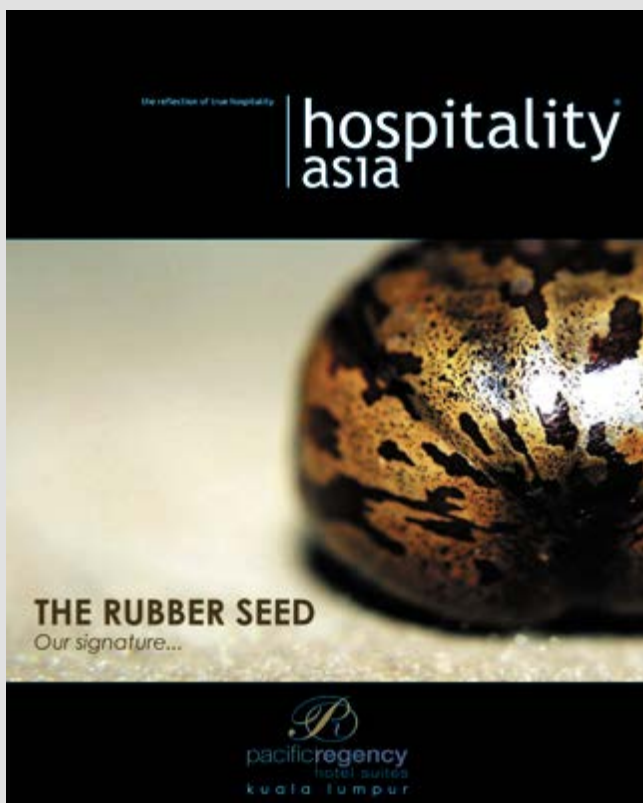
Stay Smart

Assa Abloy Hospitality Pte. Ltd. | 133 New Bridge Road #24-01 | Chinatown Point | Singapore 059413 | Phone: + 6 563 057 670 | singapore@vcegroup.com
SECURITY MARKETING SDN.BHD | 320, Lorong Selangor | Pusat Bandar Melawati | 53100, Kuala Lumpur | Malaysia | Phone: + 603- 4107 1226 | malaysia@vcegroup.com
VingCard Elsafe | P.O. Box 511 | 1522 Moss | Norway | Phone: +47 69 24 50 00 | info@vcegroup.com | www.vingcardelsafe.com
Provider of: VingCard Locks and Systems | Elsafe Safes | Orion EMS | PolarBar Minibars

ASSA ABLOY, the global leader in door opening solutions.

13,56MHz technology compatible with: | ISO 14.443 A (MIFARE) | ISO 14.443 B | ISO 15.693 | Near Field Communication (NFC)





12 on the cover

There is definitely one stand out location when it comes to listing Kuala Lumpur's finest 5-star accommodations for those who want a place not just to unwind during a hectic business trip but also for those who want a central location that offers great views, convenient access and all the excitement the city centre has to offer. The Pacific Regency Hotel Suites has been an establishment with many accolades under its belt and integrates traditional Malaysian nuances with modern conveniences.

cont

travel, golf & spa

Travel Choice 21

Work, play, heritage and hubs – find accommodations to suit your every need as you travel around the Asia Pacific region.

Destination 22

Luxury, quiet elegance, simplicity and comfort or exotic settings – discover the best of Asia.

food & entertainment

Top Hats 32

Being behind the kitchen is difficult enough but when your role encompasses not just chef but owner of successful restaurants, the responsibility is doubled. Fortunately, for these two all-rounders playing the owner-chef comes with an ease that has put their establishments at the top of the game.

Chef's Choice 40

In this feature we ask executive chefs to highlight the cookware and kitchen appliances that help them achieve their best results as well as gain insight into what they look for when it comes to choosing the brands and suppliers they use.





ents



46 Opinion

In this issue of HA, we speak to the personalities behind GAB, Ties van Rappard and Keith Nair about their initiative GAB Professional Solutions (GABPS) on upholding their commitment to preserving top-quality standards in the brewery industry.

hospitality

60 Feature

Build, And They Will Come – Part Three of our Build & Fit spread

68 Coffee Chat

GHM (General Hotel Management Ltd.) is set to launch three luxury hotels in Taiwan and Akira Moreno, VP of Development and Pre-Opening Services at GHM Ltd. updates us what it takes to undertake such a lofty project and how it will be the destination to look out for in Taiwan.

Paolo Campino, the General Manager of the new business hotel to arise in the KL Sentral area, Aloft updates HA on the property's developments and its future plans to be the brand travellers should be able to recognize instantly when they hit Kuala Lumpur.

70 Impressions

Leong WyJoon, Berjaya Hotels and Resorts Executive Director and Martin Jones, the Vice President for Food & Beverage, Asia Pacific for Starwood Hotels and Resorts Worldwide Inc. share their professional insights with HA.

72 Driving Force

The hospitality industry is shaped by movers and shakers that all had their beginnings in one way or another in an educational institution. In this feature of HA we salute the heads of those educational institutions that provide the guidance and support that fuel the crafting of a whole new generation of hospitality movers and shakers and garner their insights into the importance of an education in hospitality.

83 HAPA Indonesia

Winners galore – supplement review of the HAPA Indonesia 2012-2014 Series

105 HAPA Malaysia

Supplement preview of the coveted HAPA Malaysia 2013-2015 Series

Hospitality Asia is distributed to industry professionals and is also available for browsing at various reading lounges of the following establishments:-

HOTELS & RESORTS (MALAYSIA)

Ambassador Row Serviced Suites
Ancasa Hotel & Spa Kuala Lumpur
Armada Hotel Petaling Jaya
Ascott Kuala Lumpur
Avillion Port Dickson, Negeri Sembilan
Awana Kijal Golf, Beach & Spa Resort, Terengganu
Awana Porto Malai Langkawi, Kedah
Batik Boutique Hotel, Kuching
Bayview Hotel Georgetown Penang
Bayview Hotel Melaka
Berjaya Langkawi Resort, Langkawi Island, Kedah
Berjaya Redang Beach Resort, Redang Island, Terengganu
Berjaya Times Square Hotel, Kuala Lumpur
Berjaya Tioman Resort, Tioman Island, Pahang
Berjaya Waterfront Hotel, Johor Bahru, Johor
Best Western Premier Dua Sentral
Bliss Boutique Hotel
Bon Ton Resort Langkawi, Kedah
Boulevard Hotel Kuala Lumpur
Cameron Highlands Resort, Pahang
Campbell House, Penang
Carcosa Seri Negara Kuala Lumpur
Casa Del Rio Melaka
Cherengin Hill Convention & Spa Resort
Cititel Hotel Penang
Cititel Mid Valley Kuala Lumpur
City Bayview, The Langkawi, Kedah
Club Med Cherating, Pahang
Colmar Tropicale, Berjaya Hills
Concorde Hotel Kuala Lumpur
Concorde Hotel Shah Alam, Selangor
Coronade Hotel, The Kuala Lumpur
Corus Hotel Kuala Lumpur
Crownne Mutiara Kuala Lumpur
Cyberview Resort & Spa, Selangor
Damai Puri Resort & Spa
De Palma Ampang, Selangor
Dorsett Regency Kuala Lumpur
Doubletree by Hilton Kuala Lumpur
Eastern & Oriental Hotel Penang
Eastin Hotel Penang
Eastin Hotel Petaling Jaya, Selangor
Equatorial Cameron Highlands, Pahang
Equatorial Hotel Melaka
Equatorial Hotel Penang
Evergreen Laurel Hotel Penang
Everly Resort Hotel Malacca
First World Hotel
Four Points by Sheraton Langkawi Resort
Four Points by Sheraton Sandakan, Sabah
Four Points by Sheraton, Kuching
Four Seasons Resort Langkawi, Kedah
Fraser Place Kuala Lumpur
Furama Bukit Bintang
G Hotel Penang
Genting Grand
Georgetown City Hotel, Penang
Golden Palm Tree Sepang
Grand Bluewave Hotel Shah Alam, Selangor
Grand Borneo Hotel, Kota Kinabalu
Grand Dorsett Labuan Hotel
Grand Dorsett Subang
Grand Hyatt Kuala Lumpur
Grand Lexis, Port Dickson
Grand Margherita Hotel, Kuching
Grand Millennium Kuala Lumpur

Grand Paragon Hotel Johor Bahru
Grand Riverview Hotel Kelantan
Grand Seasons Hotel Kuala Lumpur
GTower Hotel Kuala Lumpur
Hard Rock Hotel Penang
Hatten Hotel Melaka
Heritage Hotel Ipoh, Perak
Highlands Hotel
Hilton Kuala Lumpur
Hilton Kuching, Sarawak
Hilton Petaling Jaya, Selangor
Holiday Inn Glenmarie Kuala Lumpur
Holiday Inn Melaka
Holiday Inn Resort, Penang
Holiday Villa Subang, Selangor
Hotel Equatorial Bangi-Putrajaya
Hotel Equatorial Kuala Lumpur
Hotel Excelsior Ipoh
Hotel Istana Kuala Lumpur
Hotel Maya Kuala Lumpur
Hotel Novotel Kota Kinabalu 1Borneo
Hotel Novotel Kuala Lumpur City Centre
Hotel Penaga, Penang
Hyatt Regency Kinabalu, Sabah
Hyatt Regency Kuantan Resort
Imperial Hotel, Miri
Impiana Cherating Resort, Pahang
Impiana Hotel, Ipoh
Impiana KLCC Hotel & Spa Kuala Lumpur
InterContinental Kuala Lumpur
Japamala Resort, Tioman
Jerejak Rainforest Resort
JW Marriott Hotel Kuala Lumpur
Klana Resort Seremban
KSL Resort Johor Bahru
Kuala Lumpur Convention Centre (KLCC)
Le Meridien Kuala Lumpur
Lone Pine Hotel, Penang
Mandarin Oriental Hotel Kuala Lumpur
Maxims, Genting Highlands, Pahang
Maytower Hotel & Serviced Residences Kuala Lumpur
Melia Hotel Kuala Lumpur
Meritus Pelangi Beach Resort Langkawi, Kedah
Meritz Hotel, Miri
Micasa All Suite Hotel
Mid Valley Exhibition Center, Kuala Lumpur (MVEC)
MINES Wellness Hotel
Miri Marriott Resort & Spa, Sarawak
Nexus Resort Karambunai, Sabah
One Hotel Santubong
One World Hotel Petaling Jaya, Selangor
Pacific Regency Hotel Suites Kuala Lumpur
Palace of the Golden Horses, Selangor
Palm Garden Hotel, Selangor
Pan Pacific Kuala Lumpur International Airport Hotel
Pangkor Laut Resort, Perak
PARKROYAL Kuala Lumpur
PARKROYAL Penang
PARKROYAL Serviced Suites Kuala Lumpur
Pearl International Hotel Kuala Lumpur
Philea Resort & Spa Melaka
Piccolo Hotel Kuala Lumpur
Pico Hotel, Kuala Lumpur
PNB Darby Park Executive Suites Kuala Lumpur
Premiere Hotel Klang

Prince Hotel & Residence Kuala Lumpur
Pulai Springs Resort, Johor
Pulau Redang, Terengganu
Pullman Kuching
Pullman Putrajaya Lakeside
Pullman Sandakan
Putra World Trade Centre Kuala Lumpur (PWTC)
Putrajaya International Convention Centre (PICC)
Putrajaya Marriott Hotel
Putrajaya Shangri-La
Rebak Island Resort, Langkawi
Redang Island Resort, Redang Island, Terengganu
Renaissance Hotel Kuala Lumpur
Renaissance Johor Bahru Hotel
Renaissance Melaka
Resorts World Kijal
Ritz Garden Hotel Ipoh
Riverside Majestic Hotel, Kuching
Ri-Yaz Heritage Marina Resort & Spa, Terengganu
Royale Bintang Damansara, Selangor
Seri Chenang Resort & Spa Langkawi, Kedah
Seri Pacific Hotel Kuala Lumpur
Shangri-La Hotel Kuala Lumpur
Shangri-La's Golden Sands Resort, Penang
Shangri-La's Rasa Ria Resort, Kota Kinabalu, Sabah
Shangri-La's Rasa Sayang Resort & Spa, Penang
Shangri-La's Tanjung Aru Resort Kota Kinabalu, Sabah
Sheraton Imperial Kuala Lumpur
Sime Darby Convention Centre
Somerset Ampang Kuala Lumpur
Somerset Seri Bukit Ceylon Kuala Lumpur
Sri Costa Hotel Melaka
Sunway Hotel Seberang Jaya, Penang
Sunway Putra Hotel Kuala Lumpur
Sunway Resort Hotels & Spa, Selangor
Sutera Harbour Resort Kota Kinabalu, Sabah
Swiss-Garden Golf Resort & Spa Damai Laut
Swiss-Garden Hotel Kuala Lumpur
Symphony Suites, Ipoh
Tanjong Jara Resort, Terengganu
The Andaman, A Luxury Collection Resort, Langkawi, Kedah
The Banjaran Hotsprings Retreat
The Chateau Spa & Organic Wellness Resort
The Club at The Saujana
The Danna Langkawi, Kedah
The Datai Langkawi, Kedah
The Gardens Hotel & Residences, Kuala Lumpur
The Magellan Sutera Resort Kota Kinabalu, Sabah
The Majestic Hotel Kuala Lumpur
The Majestic Malacca
The Pacific Sutera Resort Kota Kinabalu, Sabah
The Ritz-Carlton Kuala Lumpur
The Royale Bintang Damansara
The Royale Bintang Kuala Lumpur
The Royale Bintang Resort and Spa, Negeri Sembilan
The Royale Chulan Kuala Lumpur
The Saujana Hotel Kuala Lumpur

The Taaras Beach & Spa Resort, Redang Island, Terengganu
The Villas @ Sunway Resort Hotel
The Westin Kuala Lumpur
The Westin Langkawi Resort & Spa, Kedah
The Zenith Hotel, Kuantan
Thistle Johor Bahru
Thistle Port Dickson, Negeri Sembilan
Tiara Beach Resort, Port Dickson, Negeri Sembilan
Tiara Labuan Hotel
Traders Hotel Kuala Lumpur
Traders Hotel Penang
Trades Hotel, Puteri Harbour, Johor
Yeng Keng Hotel, Penang
Zon All Suites Residences On The Park, Kuala Lumpur

HOTELS & RESORTS (SINGAPORE)

Albert Court Hotel Singapore
Amara Hotel Singapore
Amara Sanctuary Resort Sentosa Singapore
Bay Hotel, Singapore
Berjaya Hotel Singapore
Capella Singapore
Carlton Hotel
Changi Village Hotel
Concorde Hotel Singapore
Conrad Centennial Singapore
Crockfords TowerEquarius Hotel
Equarius Hotel
Fairmont Singapore
Festive Hotel - Resorts World at Sentosa
Four Seasons Hotel
Furama Riverfront Singapore
Gallery Hotel
Goodwood Park Hotel
Grand Copthorne Waterfront Hotel Singapore
Grand Hyatt Singapore
Grand Mercure Roxy Hotel
Grand Park City Hall
Grand Park Orchard
Hard Rock Hotel Singapore
Hilton Singapore
Holiday Inn Atrium Singapore
Holiday Inn Singapore Orchard City Centre
Hotel 1929, Singapore
Hotel Grand Pacific
Hotel Michael
Hotel Re! @ Pearl's Hill
InterContinental Singapore
Klappsons, The Boutique Hotel
Landmark Village Hotel Singapore
Link Hotel Singapore
M Hotel Singapore
Mandarin Orchard Singapore
Mandarin Oriental Singapore
Marina Bay Sands Singapore
Marina Mandarin Singapore
Moon Hotel Singapore
Naumi
New Majestic Hotel
Novotel Clarke Quay Singapore
Oasia Hotel Singapore
One[®]15 Marina Club
Orchard Hotel Singapore
Orchard Parade Hotel Singapore
Orchard Parksuites
Pan Pacific Orchard
Pan Pacific Singapore

Paramount Hotel Singapore
PARKROYAL on Beach Road
PARKROYAL on Kitchener Road
PARKROYAL Serviced Suites Singapore
Peninsula Excelsior Hotel, Singapore
Quality Hotel Marlow, Singapore
Quincy Hotel, Singapore
Raffles Hotel Singapore
Rasa Sentosa Resort, Singapore
Regency House
Rendezvous Hotel
Royal Plaza on Scotts
Shangri-La Hotel, Singapore
Shangri-La's Rasa Sentosa Resort
Sheraton Towers Singapore
Siloso Beach Resort, Sentosa, Singapore
Singapore Marriott Hotel
Swissotel Merchant Court Hotel
Swissotel The Stamford, Singapore
The Elizabeth Hotel
The Fullerton Hotel
The Regent Singapore
The Ritz-Carlton, Millenia Singapore
The Scarlet Hotel
The St. Regis Singapore
Traders Hotel Singapore
Wanderlust Hotel
Wangz Hotel
York Hotel Singapore

SPAS (MALAYSIA)

Andana Spa Kuala Lumpur
Angsana Spa Kuala Lumpur
Be Urban Wellness
Bella Luna Sdn Bhd
Biossentials Puri Spa
Borneo Spa – Nexus Resort Karambunai
Sabah
Chi, The Spa
Danai Spa @ Tanjung Bunga Penang
Edes Spa – The Puteri Pacific Hotel, Johor
Elysyle Spa
Energy Day Spa, Ampang, Kuala Lumpur
Gamelan Spa, Kuala Lumpur
Heavenly Spa by Westin
Ishan Spa Langkawi
Jari Jari Spa Kota Kinabalu, Sabah
Jojoba Spa Kuala Lumpur
Ka'andaman Spa Mabul
M Spa Genting, Pahang
Mandara Spa – Sutera Harbour Resort Kota
Kinabalu, Sabah
Mandrayu Spa – Strawberry Park Resort,
Pahang
Martha Tilaar Spa Kuala Lumpur
Osmosis Health and Day Spa, Bangsar,
Kuala Lumpur
Qin Spa at Flamingo by the Beach
Royale Spa, The Royale Bintang The Curve
Samsara Spa @ Swiss Garden Hotel
Kuala Lumpur
Sembunyi Spa – Cyberview Resort & Spa
Serenity Spa, Shah Alam

Spa Indrani, Starhill, Kuala Lumpur
Spa Manja, Century Garden
Spa Village, Pangkor Laut Resort, Perak
Spa Village, Tanjung Jara Resort, Terengganu
St Gregory Spa – PARKROYAL Penang Resort
Tatami Spa – Berjaya Hills, Pahang
Teratai Spa @ Meritus Pelangi Beach Resort
Et Spa, Langkawi
Teratak Spa, Penang
Thalia Spa @ Eastin Hotel Petaling Jaya,
Selangor
The Andaman Spa – Andaman Datai Bay,
Langkawi, Kedah
The Asia Spa
The Frangipani Spa – The Frangipani Langkawi
Resort Et Spa
The Sompoton Spa @ Hotel Istana Kuala
Lumpur
The Sompoton Spa @ Premiere Hotel
The Sompoton Spa @ Prince Hotel Et
Residence Kuala Lumpur
The Sompoton Spa at Intercontinental Kuala
Lumpur
The Sompoton Spa at Novotel Kuala Lumpur
City Centre
The Spa – Mandarin Oriental
Kuala Lumpur

SPAS (SINGAPORE)

Amrita Spa at Swissotel The Stamford
Aramsa Spa, Singapore
Aviva Spa at Aranda Country Club
Ayuthaya – The Royal Thai Spa @ Gallery
Hotel Singapore
Banyan Tree Spa
Earth Sanctuary Day Spa
Essence Vale Aroma Spa
Estheva Spa
Helio Asia Spa
Lagunita Spa
Mayoory Ayurvedic Spa, Singapore
Rustic Nirvana Singapore
Spa Botanic at Sentosa Resort Et Spa
Spaboutique
Spa Valley
Spa Villas – Resorts World at Sentosa
St Gregory Spa at Marina Mandarin
The Asian Spa at Fullerton Hotel
The Aspara Spa at Goodwood Park Hotel
The Oriental Spa at Mandarin Oriental
Singapore
The Spa @ Aranda, Singapore
The Tamarind Spa
Wayan Retreat Balinese Spa, Singapore

RESTAURANTS (MALAYSIA)

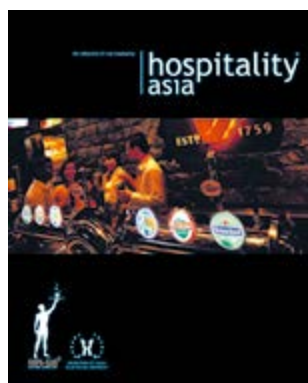
7atenine
Al-Amar Lebanese Cuisine Kuala Lumpur
Atmosphere 360
Bagan Bar Et Restaurant, Penang
Bianco Kuala Lumpur
Bijan Bar Et Restaurant Kuala Lumpur
Bijou Kuala Lumpur

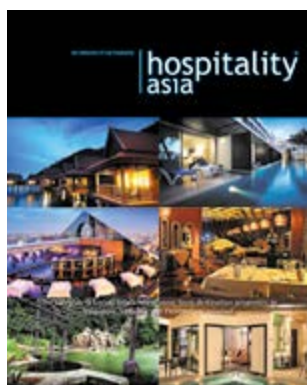
Chili Padi Restaurant
Chin's Stylish Chinese Cuisine, Penang
China House, Penang
Crystal Jade Restaurant @ The Gardens
Dragon-I Restaurant Kuala Lumpur
Ecoba Bar Et Restaurant Petaling Jaya
El Meson Spanish Restaurant
Kuala Lumpur
Enak Kuala Lumpur
Estilo
Sushi Hinata
Thirty8
Renoma Cafe Gallery
Prego
Amadeus Bistro Et Wine Bar
Eu Yan Sang's Zun Kitchenette
Front Page by Treekneetee Sdn Bhd
FUKUYA Authentic Japanese Cuisine
Geographic Adventure Restaurant Bar Club
(Menjalara)
Ibunda, Malay Fine Dining, Kuala Lumpur
il Lido Italian Dining + Lounge Bar,
Imperial China by Tai Thong
Imperial City by Tai Thong
Imperial Garden by Tai Thong
Indonesian Corner Fast Food, Johor
Indulgence Restaurant Et Living, Ipoh, Perak
Kame Sushi
Kechara Oasis New Age Vegetarian Cuisine,
Petaling Jaya
Kuala Lumpur
KURA, Petaling Jaya
La Risata Kuala Lumpur
Marini's on 57
MOVIDA – C180, Cheras Selatan
MOVIDA – Changkat Bukit Bintang
MOVIDA – Hatten Square, Melaka
MOVIDA – IOI Boulevard, Puchong
MOVIDA – Scott Garden, Jalan Klang Lama
MOVIDA – Sunway Giza, Petaling Jaya
Mulligan's Pub Et Bistro
Noble House Restaurant Kuala Lumpur
Noble Mansion PJ
Oriental Pavilion Restaurant Petaling Jaya
Pak Loh Chiu Chow Restaurant
Passage Thru' India Kuala Lumpur
Pietro Ristorante Italiano
Ploy
QEII The Venue
Restaurant Mao Jia
Royal China Bukit Bintang by Tai Thong
Shook! Restaurant
Sid's Pub-Plaza Damansara
SOHO Country House
SOHO Free House, Penang
SOHO Gastro Pub
SOULed Out Kuala Lumpur
Spring Garden KLCC by Tai Thong
Spring Garden Melaka by Tai Thong
Spring Garden Tropicana by Tai Thong
Sutraa by the Olive Tree Group
Tamarind Hill Kuala Lumpur
Temptation by the Olive Tree Group

That Little Wine Bar, Penang
The Beer Factory (Setiawalk)
The Beer Factory (Sunway Giza)
The Bierhaus (Taman Johor Jaya)
The Bierhaus (Taman Sentosa)
The Geographer Adventure Restaurant and
Bar, Puchong
The Ming Room Restaurant Kuala Lumpur
The Olive Tree by the Olive Tree Group
The Pool
The Ship Kuala Lumpur
Top Hat Restaurant
Vanity Mansion Kuala Lumpur
Vansh Kuala Lumpur
Vintry Cellars, Petaling Jaya
Xenji Japanese Restaurant @ Wisma Elken
YUZU Japanese Restaurant @ The Gardens

RESTAURANTS (SINGAPORE)

1-Altitude
Au Jardin
Au Petit Salut
Boathouse Restaurant
Caffe B
Cas Born Vento
Chinois
Choupinette
Club Chinois
Coriander Leaf
Crystal Jade Golden Palace (Paragon)
Friends at Jelita
Garibaldi
Garuda Padang
Halai Restaurant
Helipad @ Clarke Quay
Il Lido, Sentosa Golf Club
Indochine Restaurant Club Street
Indochine Waterfront
Ivory
Jaun, Swissotel The Stamford
Ku De Ta Singapore
Lantern @ Fullerton Bay Hotel Singapore
Le Papillon
Lei Gardens (CHUMES)
Les Amis
Majestic Restaurant Et Bar
My Humble House
One on the Bund
Orchard Lei Garden
Original Sin
OSO Ristorante
Paddy Fields
Paradise Pavillion
Pierside Kitchen Et Bar
Prive, Keppel Island
Punjab Grill by Jiggs Kalra
Rang Mahal
Relish Burger
Restaurant Madame Butterfly
Saint Pierre
Salt Grill Et Sky Bar, ION Orchard
Savanh Bistro + Lounge
Senso





Serenity Spanish Bar & Restaurant
Si Chuan Dou Hua Restaurant
Sky Dining @ Singapore Flyer
Sky on 57 @ Marina Bay Sands
Taste Paradise
Tawandang Microbrewery @ Dempsey
The Cliff
The Forbidden City
The Jewel Box, Mount Faber
The Song of India
Tong Le Private Dining
Tung Lok Restaurant, Singapore
TWG Tea Salon & Boutique
Vansh
Ying Yang, The Club Hotel

EMBASSIES IN MALAYSIA

Australian Trade Commission
British High Commission
Canadian High Commission
Embassy of Denmark
Embassy of Ireland
Embassy of France
Embassy of Brazil
Embassy of Japan
Embassy of Spain
Embassy of Sweden
Embassy of the Federal Republic of Germany
Embassy of the People's Republic of China
Embassy of The Republic of Indonesia
Embassy of the Republic of Italy
Embassy of the Republic of Korea
Embassy of the Republic of the Philippines
Embassy of the Socialist Republic of Vietnam
Embassy of the Union of Myanmar
Embassy of the United States of America
France Embassy of Malaysia
High Commission of Brunei Darussalam
High Commission of the Republic of Singapore
Indian High Commission
New Zealand High Commission
Royal Danish Embassy
Royal Embassy of Saudi Arabia
Royal Thai Embassy, The
The Italian Trade Commission
The Royal Norwegian Embassy in Kuala Lumpur

EMBASSIES IN SINGAPORE

Embassy of Argentina
Australian High Commission
Embassy of Austria
Embassy of Belgium
High Commission of Brunei Darussalam
Embassy of Cambodia
High Commission of Canada
Chinese Embassy
Embassy of France
Embassy of Germany
High Commission of India
Embassy of Indonesia
Embassy of Italy



Embassy of Japan
Embassy of Laos
Embassy of Myanmar
High Commission of New Zealand
Embassy of The Philippines
Saudi Arabia Embassy
Embassy of Spain
Taipei Representative Office
Embassy of Thailand
Embassy of United Arab Emirates
UK Embassy/High Commission
U.S. Embassy
Embassy of the Socialist Republic of Vietnam

HOSPITALITY SCHOOLS (MALAYSIA)

Ascot Academy
Berjaya Higher Education Sdn Bhd
Cilantro Culinary Academy
Genting Inti International College
Kolej Damansara Utama (KDU)
Kolej Tunku Abdul Rahman
Nilai School of Hospitality & Tourism
Ranaco Training & Education Institute
Sunway University College
Taylor's University College
YTL International College of Hotel Management

HOSPITALITY SCHOOLS (SINGAPORE)

At-Sunrice GlobalChef Academy
Dimensions International College Pte Ltd
Raffles Campus Pte Ltd
Raffles Hospitality School
SHATEC Institutes
Singapore Culinary Institute (SCI)
Temasek Culinary Academy
The Tourism Academy @ Sentosa
William Angliss Institute Singapore

GOLF & COUNTRY CLUBS (MALAYSIA)

Awana Genting Highlands Golf & Country Resort
Berjaya Hills Golf & Country Club
Bukit Beruntung Golf & Country Club, Selangor
Bukit Jalil Golf & Country Resort, Selangor
Cinta Sayang Golf & Country Resort, Kedah
Clearwater Sanctuary Golf Resort, Perak
Darul Aman Golf & Country Club, Kedah
Glenmarie Golf & Country Club, Selangor
Horizon Hills Golf & Country Club
Kelab Golf Perkhidmatan Awam, Kuala Lumpur
Kota Permai Golf & Country Club, Selangor
Kuala Lumpur Golf & Country Club
Mercure Johor Palm Resort & Golf
Pulai Springs Golf & Country Club, Johor
Royal Selangor Golf Club, Kuala Lumpur
Saujana Golf & Country Club, Selangor
Sultan Abdul Aziz Shah Golf Club, Selangor
Tanjong Puteri Golf Resort, Johor
The Mines Resort & Golf Club
Tropicana Golf & Country Club, Selangor



GOLF & COUNTRY CLUBS (SINGAPORE)
Jurong Country Club
Keppel Country Club
Laguna National Golf & Country Club
Marina Bay Golf Course
Orchid Country Club
Raffles Country Club
Safra Resort & Country Club
Seletar Country Club
Sentosa Golf Club
Singapore Island Country Club
Tanah Merah Country Club
Warren Golf & Country Club

BANK LOUNGES (MALAYSIA)

Alliance Bank Privilege Banking
CIMB Private Banking
Hong Leong Priority Banking
HSBC Premier
KFH Priority Banking
Maybank Private Banking
OCBC Premier Banking
Public Bank Red Carpet Banking
RHB Bank Premier Banking
Standard Chartered Priority Bank
The Bank of Nova Scotia Berhad (Scotiabank)
UOB Private Banking

Bank Lounges (Singapore)

DBS Asia
ICICI Bank
ANZ Signature Priority Banking

TRAVEL AGENTS (MALAYSIA)

Bestour & Travel (M) Sdn Bhd
Discovery Overland Holiday Sdn Bhd
Malaysian Harmony Tour & Travel Sdn Bhd
Mayflower Acme ours Sdn Bhd
Pacific World Destination East Sdn Bhd

TRAVEL AGENTS (SINGAPORE)

City 99 Asia Travel (S) Pte Ltd
Farmosa Holiday Tours (S) Pte Ltd
Nam Ho Travel Service (S) Pte Ltd
Seiki Travel Pte Ltd
Shengyan Tours & Travel

AIRLINE OFFICES IN MALAYSIA

Air France
Air India
Air Mauritius
Air New Zealand
All Nippon Airways Co Ltd
Berjaya Air
British Airways-Qantas
British Airways Malaysia
Cathay Pacific Airways
China Airlines - CAL
Emirates
Firefly
KLM Royal Dutch Airlines
Lufthansa Malaysia
Malaysia Airlines - MAS - Malaysia Airline System Berhad



Myanmar Airways International - MAI
Philippine Airlines
Royal Brunei Airlines
Singapore Airlines - SIA
Thai International Airways
Vietnam Airlines

AIRLINE OFFICES IN SINGAPORE

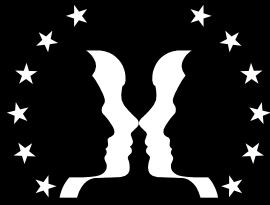
Air France
Air India
Air Mauritius Ltd
All Nippon Airways Co. Ltd
Asiana Airlines
Bangkok Airways Co. Ltd
British Airways PLC
Cathay Pacific Airways Ltd
Continental Airlines
Emirates
Gulf Air Co.
Indian Airlines Ltd
Japan Air Lines Co. Ltd
KLM Royal Dutch Airlines
Korean Air Lines
Kuwait Airways Corporation
Myanmar Airways International Co. Ltd
Nippon Cargo Airlines Co. Ltd
PT Garuda Indonesia
Pakistan International Airlines
Royal Brunei Airlines
Royal Jordanian
SAS Singapore
Saudi Arabian Airlines
Sempati Air
Singapore Airlines Ltd
South African Airways
Sri Lankan Airlines Ltd
Swissair
Vietnam Airlines

AIRPORT/AIRLINE & OTHER LOUNGES

Cathay Pacific Lounge, KLIA
Dynasty Lounge, KLIA
Golden Lounge Domestic KLIA
Golden Lounge Kota Kinabalu, Malaysia
Golden Lounge Kuching, Malaysia
Golden Lounge London, UK
Golden Lounge Melbourne, Australia
Golden Lounge Penang, Malaysia
Golden Lounge Perth, Australia
Golden Lounge Regional, KLIA
Golden Lounge Satellite KLIA
Golden Lounge Singapore
Golden Lounge Sydney, Australia
Kris Flyer Gold Lounge, Singapore Changi Airport
Plaza Premium Lounge, LCCT
Silver Kris Lounge, KLIA
Silver Kris Lounge, Singapore Changi Airport

ONBOARD

First Class and Business Class Flights on Malaysia Airlines (MAS)



HOSPITALITY ASIA
PLATINUM AWARDS® 2015-2017
REGIONAL SERIES



We can't believe that it has been more than a decade since HAPA has brought the forerunners of the hospitality industry into the limelight and come 2015, we will be running the third instalment of the HAPA Regional Series which is HAPA Awards' 13th year running.

in the region where top hoteliers and industry professionals gather at one time.

This proves to be one of the many benefits of participating in a HAPA Regional Series that nominees have come to appreciate and look forward to. The grand finale to HAPA Regional Series 2015-2017 will not be any different and an exclusive

Third Time's The Charm

Through HAPA an impressive list of award recipients have all, in one year or another, helped raise the standards of the hospitality industry in their respective countries and we could not be more proud to bring you this next round of nomination calls. The contending for HAPA Regional Series 2015-2017 has already begun and already we will be calling for nominees from Malaysia, Singapore, Thailand (Bangkok, Phuket, Koh Samui, Chiang Rai and Chiang Mai), Indonesia (Jakarta, Bintan and Bali), Vietnam (Hanoi and Ho Chi Minh) and the Philippines (Manila, Cebu and Boracay).

The HAPA Regional Series' List of Awards for 2014 has an approximate number of 34 award categories and this is meant to bring more excitement and interest to the regional nominees. It must be stressed that HAPA has never been just an awards programme where awards are given away easily every year but it is, till today, known to be an assessment programme that requires a lot of commitment from the Organizer and Committee, nominees, judges, sponsors and not forgetting the entire hospitality industry.

The gala events that HAPA organizes and hosts have been labelled to be one of the largest networking events

Awards Presentation Gala Dinner will be hosted in one of the participating countries. All nominated establishments and personalities will be invited to grace the event and witness this 'Oscar-style' Awards presentation.

Since its inception in 2002, HAPA has never deviated from its primary belief in honouring the most outstanding and deserving establishments and individuals in the hospitality industry.

HAPA has always made tireless efforts in enhancing the levels of service among the hospitality practitioners. HAPA has also stood firm in acknowledging that the core strength of this dynamic industry is invariably credited to all the individuals who contribute in one way or another, and who as true pillars of the industry, they need to be singled out for the utmost recognition and reward.

With that we invite you to come join us in keeping the HAPA spirit alive with the HAPA Regional Series 2015-2017. For further inquiries, please email hapa@hapa.asia. **ha**

The Soul of the City

Standing in the heart of Kuala Lumpur for more than 20 years is the Pacific Regency Hotel Suites, a true class act when it comes to space, service and guest satisfaction.

There is definitely one stand out location when it comes to listing Kuala Lumpur's finest 5-star accommodations for those who want a place not just to unwind during a hectic business trip but also for those who want a central location that offers great views, convenient access and all the excitement the city centre has to offer. The Pacific Regency Hotel Suites has been an establishment with many accolades under its belt and integrates traditional Malaysian nuances with modern conveniences.

Located right in the heart of KL's Golden Triangle and situated right next to the famous KL Tower, the Pacific Regency Hotel Suites houses 283 suites, one of KL's hottest night spots plus recreation and dining offerings that are a cut above the rest. It proves to be one of the best places for the traveller to rest, recuperate and enjoy themselves after sampling what the city has to offer be it on vacation or on business.



Pacific Regency's Facelift

For a hotel that has such a well-established reputation, the challenge is not in gaining reputation but in retaining it. Realising this, the Pacific Regency has, as of 2013, included an additional 131 rooms to its existing 152 rooms. Each of these rooms could be said to be a metamorphosis for the hotel as the change comes in line with fulfilling the Pacific Regency's vision of becoming the 'best five-star hotel for their guests'. The Pacific Regency is to date, the hotel with the newest and biggest rooms in the whole of Kuala Lumpur. One could say that this is no easy fete but one that Pacific Regency has accomplished as of 2013.

The brand new Premier Floor which houses the new rooms is built on the idea that every room should adhere to the Pacific Regency standard of warm ambience and ample space for relaxation. In line with this addition there is also the introduction of a new check-in counter where guests are treated to a refreshing green apple juice at check in as well as a new corridor and walkway that leads to the brand new spacious business centre.

The upgrades at the Pacific Regency Hotel Suites does not stop there and there have also been improvements to the Ballroom at Level 33 as well as a facelift on 9 function rooms which are fully equipped for meetings and events. Adding to that, the Luna Bar has also seen a small facelift making it keep up with its outstanding reputation as one of KL's premier night spots.

Food & Entertainment

Speaking of the Luna Chill Out Bar, there really isn't a more fitting location for a night spot than at Level 34 of the Pacific Regency. Building on being the first roof top bar in Kuala Lumpur as well as maintaining its reputation as one of the best places to be when it comes to nightspots, the iconic bar has become a trademark of the Pacific Regency and remains its crowning jewel in terms of entertainment.

It has received accolade after accolade and has been branded as a pioneer in terms of night spots are concerned in KL. The award-winning bar has a reputation as the go-to spot for panoramic



Clockwise from the left: The pool view of Luna Bar; Luna Bar's mezzanine view; Cristallo di Luna's swanky design





From left to right: (Top row) The classic ambience of Soi 23 Fine Thai Restaurant; The Premier Deluxe room with a view of the city skyline; Pacific Regency's grand reception area; The Premier Executive Suite Bathroom; (Below) The Premier Executive Suite.

views of the cityscape, live performances and exclusive parties. Soak in the atmosphere and drink up one of the fantastic cocktails mixed by their own award-winning mixologist. The cocktails at Luna Chill Out Bar are so delicious and unique that a cocktail book is in the works with 1001 cocktail recipes to choose from.

There is always a good party at Luna Bar and this is made even more attractive with the various promotions that cater to specific crowds. There are special freebies for ladies, cabin crew, pilots and hoteliers on specific nights. What's more, to make things more fun, there is always the option to take a dip in the pool around which the bar is built around! You needn't worry about getting splashed as guests get a free bath towel service too.

For those who prefer to wine and dine before heading out, you needn't venture very far as situated just a few steps from the Luna Chill Out Bar is Cristallo di Luna, an exclusive western-cuisine dining experience overlooking the city's skyline. Indulge in their choice selection of wine and mouth-watering menu. We personally recommend the signature Grilled New Zealand Lamb and the Baked Cod Fish as these are cooked to perfection.

For more down to earth fare, there is also Soi 23 Fine Thai Restaurant, on the 23rd floor where you are treated to the breakfast buffet in the mornings or a selection of authentic Northern Thai cuisine which are bursting with exotic flavours for lunch and dinner. There is also an ala carte menu which offers local and Western delights that are all served to you while the pane windows offer a view of the KL skyline.

Occupying oneself at the Pacific Regency is not difficult as in addition to the dining facilities, there is also a rooftop pool where you will be able to lounge in the sun during the day and party at during Luna Bar's operating hours. A newly-equipped Fitness Centre is also available for fitness buffs as well as the Ayer Spa for guests seeking some much-needed pampering.

Rooms & Facilities

Staying at the Pacific Regency Hotel Suites is by far an experience in total rest, relaxation and spacious comfort. Generous space abounds in your suite set against sleek designer furnishings and amenities. For the new range of Premium Floor suites, guests can settle into 603 square feet of urban, contemporary space. There are suites that range from 409 square feet to 603 square feet while the Regency Junior Suite is as large as 668 square feet.

The first thing that will strike you when you enter a Pacific Regency suite are the homely furnishings and a sense that you're warmly welcome. The highlight however is the incredibly plush, tastefully decorated beds that invite you to flop on to them after a long day. The most unique aspect of these beds that can be found exclusively at the Pacific Regency as it proves to be the only hotel that is equipped with these fully latex mattresses. The 100% latex mattresses are all sourced locally and will ensure that you get one of the best-sleeps of your life! The texture of the 100% latex mattresses is firm and moulds well to your body which almost guarantees no back pain or issues the next morning.

The other standout aspect about these beds is that it is almost guaranteed to be free of dust-mites as the latex does not encourage the growth of bacteria. One lie-in on these beds and you are assured of a good night's rest and for those of us who are fussy about cleanliness, a bacteria-free environment while you stay at this hotel. The latex mattress is truly one of a kind to the Pacific Regency.

Awards & Accolades

Pacific Regency Hotel Suites is not short on being recognised as one of the best hotels in the city and this comes with a string of awards being credited to its name. In 2013, it has won the 2013 Certificate of Excellence from Trip Advisor. On top of this it is a Hospitality Asia Platinum Award (HAPA) 2010-2012 in various categories as well as being Agoda.com's 2012 Gold Circle Award winner.

Pacific Regency is also particularly proud of Luna Chill Out Bar which was recently named by Trip Advisor as being in the top 10% of the Best Bars in the World. Indeed it is also named as one of the

must-see night spots in KL and recipient of the Excellence Awards as well as being the winner of the best nightclub award for HAPA 2008-2010.

Service Excellence

At Pacific Regency you will find nary a staff that isn't ready to attend to your every need with a smile. This is largely due to the excellent training they receive and the head of staff of the hotel are particularly proud of their low turn-over rate. From the friendly reception desk staff who welcome you and assist you right up to your hotel room door to the fun bar staff who are ever-ready to top up your glass as you sit by the pool side, your needs are tended to with efficiency and care.

Daniel Chong, General Manager of the Pacific Regency credits the excellent service to the main objectives of the hotel which is to focus on the employees so that in turn they will be able to channel their positivity to catering for the guests. "We encourage our staff to be the best for our guests and we as heads, will be the best for our staff." The staff are eager to please and throughout your stay you will be encouraged to fill out customer service survey forms. This is a method to ensure that the staff are accountable and aware of their service every step of the way during guests' stays. The new approach to service certainly complements the aesthetic upgrade of the hotel.

It is without a doubt that a stay at the Pacific Regency will be an experience to remember, from the top-notch dining and entertainment to the hospitality of the staff coupled with the luxurious space of the accommodation, you'll be hard-pressed to find a better location to set up home while you are in town! **h**



The Region's Most Entertaining Hospitality, Travel, Golf, Spa and F&B Magazine

the reflection of true hospitality

hospitality
asia

THE RUBBER SEED

Our signature...

pacific regency
hotel suites
kuala lumpur

hospitality
asia

hospitality
asia

hospitality
asia



YES!

I would like to subscribe to Hospitality Asia.
Please send me the following issues commencing:

☐ JAN-MAC ☐ APR-JUN ☐ JUL-SEP ☐ OCT-DEC

SUBSCRIPTION RATES (EXCLUDING POSTAGE)

	4 Issues	8 Issues
<input type="checkbox"/> Malaysia	<input type="checkbox"/> RM 60	<input type="checkbox"/> RM 104
<input type="checkbox"/> Singapore & Brunei	<input type="checkbox"/> S\$ 28	<input type="checkbox"/> S\$ 48
<input type="checkbox"/> Asia Pacific (except Hawaii)	<input type="checkbox"/> USD 24	<input type="checkbox"/> USD 40
<input type="checkbox"/> Europe & Middle East	<input type="checkbox"/> USD 24	<input type="checkbox"/> USD 40
<input type="checkbox"/> Other Countries	<input type="checkbox"/> USD 24	<input type="checkbox"/> USD 40

POSTAGE RATES / HANDLING FEES (COMPULSORY)

	4 Issues	8 Issues
<input type="checkbox"/> Malaysia	<input type="checkbox"/> RM 12	<input type="checkbox"/> RM 24
<input type="checkbox"/> Singapore & Brunei	<input type="checkbox"/> S\$ 24	<input type="checkbox"/> S\$ 48
<input type="checkbox"/> Asia Pacific (except Hawaii)	<input type="checkbox"/> USD 28	<input type="checkbox"/> USD 56
<input type="checkbox"/> Europe & Middle East	<input type="checkbox"/> USD 36	<input type="checkbox"/> USD 72
<input type="checkbox"/> Other Countries	<input type="checkbox"/> USD 48	<input type="checkbox"/> USD 96

SUBSCRIPTION APPLICATION

Name : _____ Gender : _____

Occupation : _____

Company : _____

Mailing Address : _____

City : _____ State : _____

Postcode : _____ Country : _____

Tel : _____ Fax : _____

Email : _____

What other magazines are you currently subscribing to?

Please specify _____

Where did you get this magazine from?

- ☐ Exhibitions ☐ Major Restaurants
- ☐ Embassies ☐ Hotels/Resorts/Clubs/Spas
- ☐ F&B Outlets/Nightspots ☐ Hospitality-related Associations
- ☐ Others, please specify _____

TERMS & CONDITIONS

- All paid subscriptions are non-refundable. Proof of postal is not proof of receipt.
- The Publisher does not bear responsibility for lost copies in the event of any changes in mailing address.
- Minimum subscription term is 4 issues.

Singapore: Please make cheque payment in favour of **WAP SINGAPORE**

Address: 10 Anson Road, #10-06 International Plaza, Singapore 079903. Contact: +65 9067 4090

Malaysia: Please make cheque payment in favour of **WORLD ASIA PUBLISHING (M) SDN BHD**

Address: 3 Jalan 14/28, Section 14, 46100 Petaling Jaya, Selangor, Malaysia. Contact: +60 3 7954 1911

Other Countries: Please make payment via Telegraphic Transfer in favour of **WORLD ASIA PUBLISHING (M) SDN BHD**. For bank details, kindly contact +60 3 7954 1911 or email wap@wapublishing.asia



3 Jalan 14/28, Section 14, 46100 Petaling Jaya, Selangor Darul Ehsan, Malaysia.
Tel: +60 3 7954 1911 Fax: +60 3 7954 3911 E-mail: wap@wapublishing.asia
www.hapa.asia www.HospitalityAsiaOnline.asia